



**CHESTERFIELD**  
BOROUGH COUNCIL

**PROPOSED CHANGES TO SUPPORT**  
**IN SHELTERED HOUSING SCHEMES FROM APRIL 2016**

- Deletion of the Scheme Manager posts - Support will be provided by a named Support Officer assigned to each scheme
- A tailored individual support plan will be put in place to meet your individual needs, and we will provide a daily reassurance call from our Careline Team, and a weekly visit if you choose
- Cleaning of the communal areas at the schemes will be undertaken by our in-house Building Cleaning Team
- Property checks at the schemes will be carried out by other Council Officers on a planned basis – tenants can report issues/repairs in the usual way
- An Officer will be appointed to co-ordinate activities across all of the schemes, and we will continue to support all current activities taking place at schemes
- Reassessment of the service and support charges in relation to the schemes from April 2016
- Chesterfield BC to subsidise those tenants who currently benefit from Derbyshire CC funding (that is, those on designated state benefits) for 2016/17 – with a review at year-end in line with other charges and subsidies

At this stage these are proposals. There is now a period of consultation, and we will gather views from tenants, their families and representatives of all the schemes. A report including those views will be presented to Cabinet on 9<sup>th</sup> February, to enable Councillors them to make an informed decision regarding the proposals.

Should you wish to make comments in writing, you should send by:

- e-mail to [martyn.hudson@chesterfield.gov.uk](mailto:martyn.hudson@chesterfield.gov.uk), or
- letter to Martyn Hudson , Careline and Support Service, Chesterfield Borough Council, Old Brick Works Lane.

Any comments must be received by 3<sup>rd</sup> January 2016.

Please Note:

There are NO changes planned to your alarm system. Your alarm will continue to be monitored at all times by our Careline Team, and our Response Team will continue to respond when required.